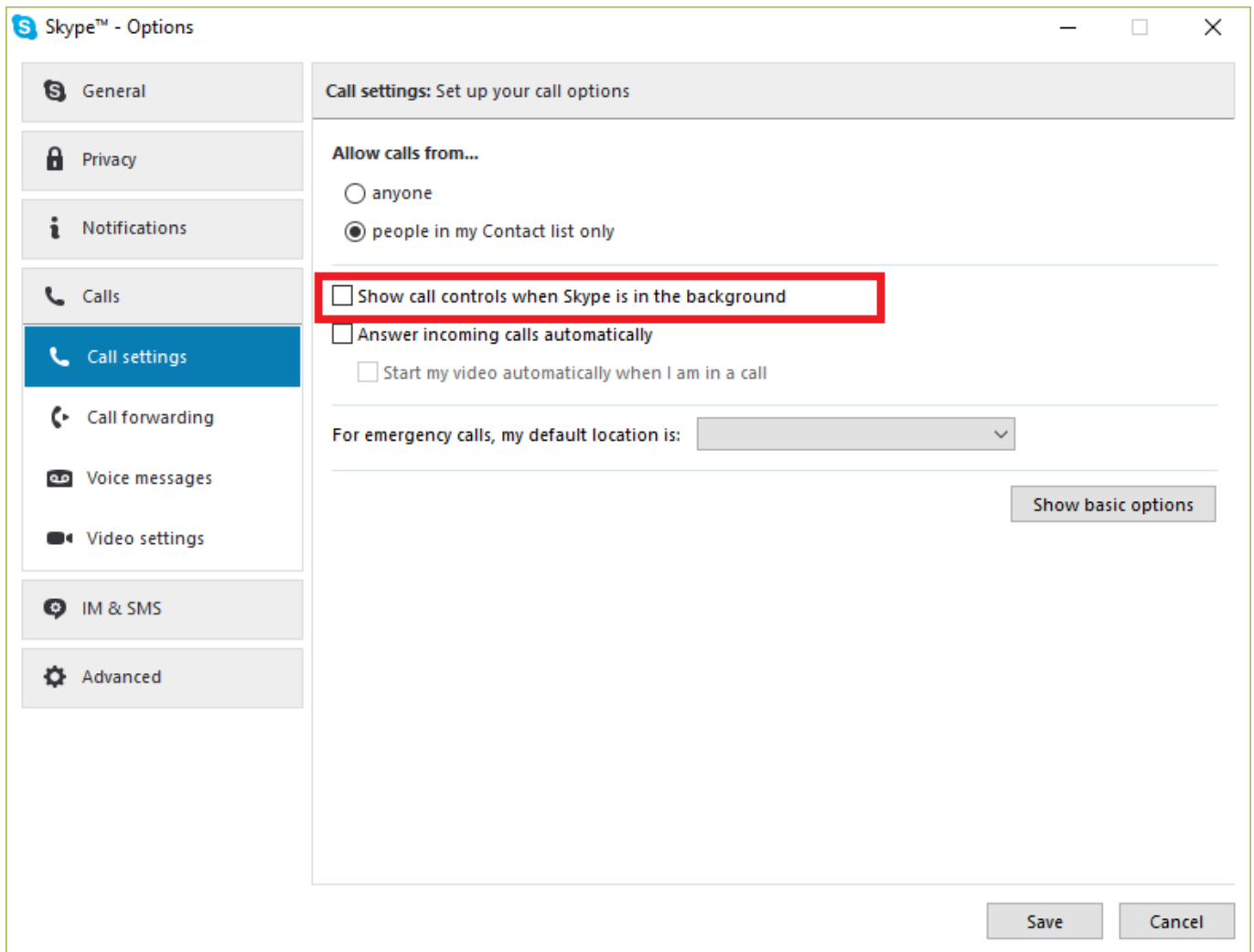


# Troubleshooting

## How to reduce the video channel flickering/position replacement?

When you record the Skype group video calls, we suggest you **disable** the "Show call control when Skype is in the background" option at Skype menu Tools > Options > Calls > Call Settings as below image shows. That will reduce the video channel flickering/position replacement when you recording the Skype group video calls.



Unique solution ID: #1094

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