

## Troubleshooting

**When recording a Skype call, and listening to it. My voice that goes into Skype is located in the right speaker. The other sounds coming from other participants in Skype are located in the left speaker. How to fix this? I might also add that I am using the trial right now.**

By default, Evaer Skype video recorder record your Skype calls with stereo sound format.

Please **disable** the "Record sound in stereo" option at the Evaer menu "Tools > Options" > "Advanced" tab if you want to record your Skype calls with mono (one track).

Unique solution ID: #1068

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Last update: 2013-02-17 03:43