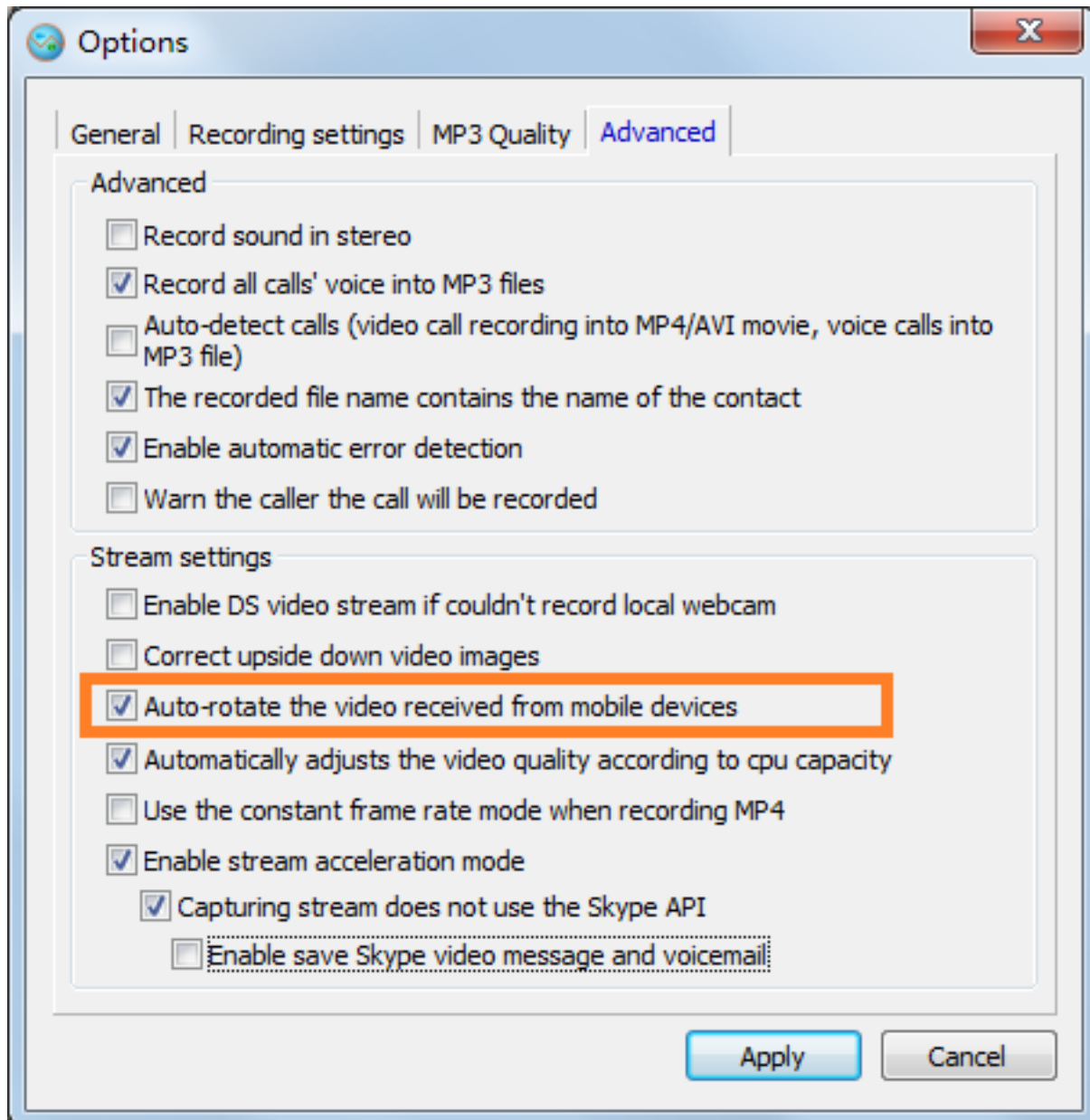


# Troubleshooting

## How to fix the remote video recorded up side down? I have ticked the box correct video upside down images (in advanced) but still no work.

Please make sure you have upgrade your Evaer to the latest version. The upgrade link <http://www.evaer.com/upgrade.htm>

And please enable the option "Auto-rotate video received from mobile devices" as below image shows.



# Troubleshooting

Unique solution ID: #1067

Author: Eva

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