

Troubleshooting

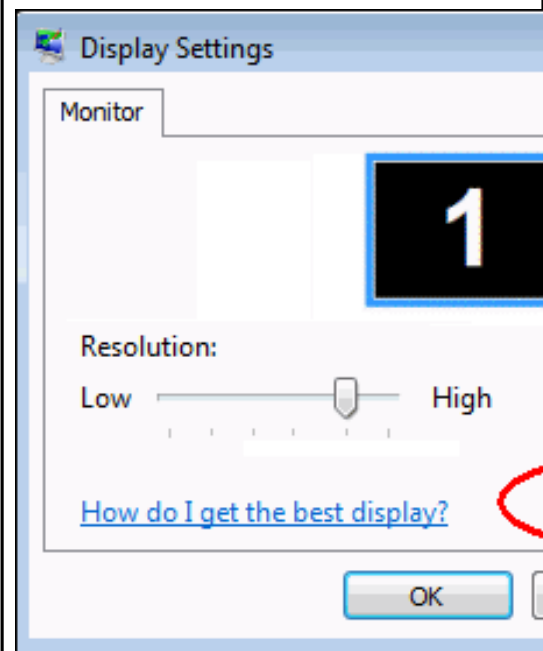
How to turn on Windows hardware acceleration?

Turning on Windows hardware acceleration

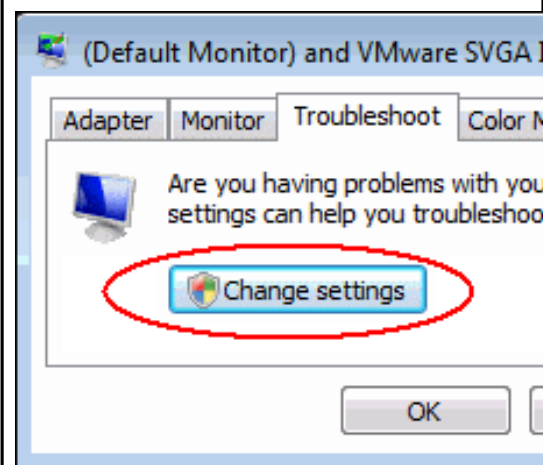
Here's how to turn on hardware acceleration globally for all programs.

Windows Vista / Windows 7

- 1 Click **Start / Control Panel / Appearance and Personalization**.
- 2 Under Personalization, click **Adjust screen resolution**.
- 3 On the Display Settings dialog, click the **Advanced Settings...** button.



- 4 On the monitor properties dialog, click the **Troubleshoot** tab.
- 5 Click the **Change settings** button.
- 6 On the security dialog, click **Continue**.



- 7 Move the **Hardware Acceleration** slider to the **Full** notch.
- 5 Click **OK**.
- 6 Restart Windows to record Skype video calls.

Troubleshooting

Display Adapter Troubleshooter



Are you having problems with your display settings? Troubleshooting settings can help you troubleshoot.

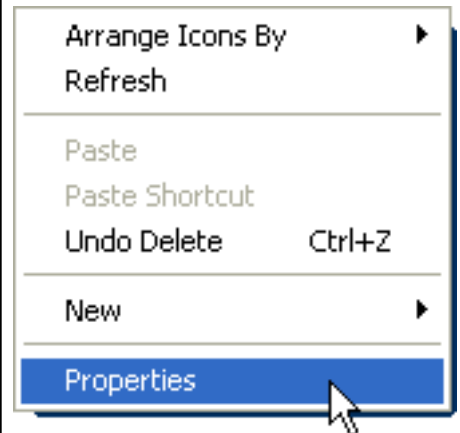
Hardware acceleration

Manually control the level of acceleration for your graphics hardware. Use the Display Adapter Troubleshooter in making the change.

Hardware acceleration: **None**

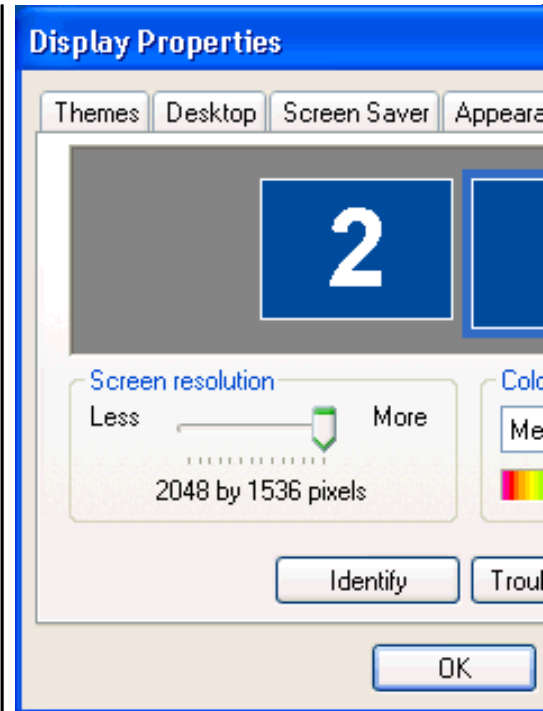
Windows XP

1 Right-click the desktop, then on the context menu, click **Properties**.



2 Click the **Settings** tab, then click **Advanced**.

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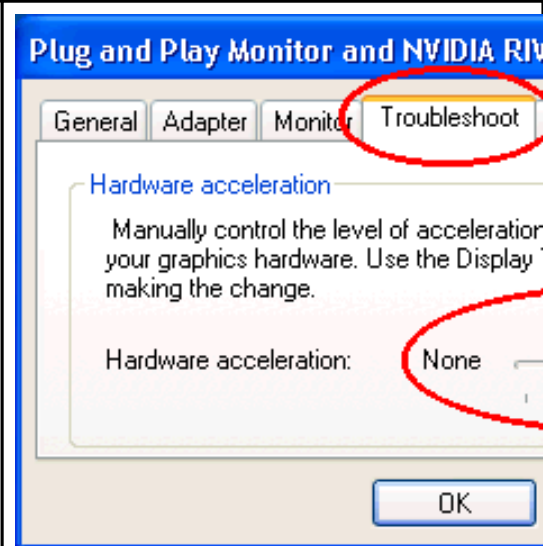


3 Click the **Troubleshoot** tab.

4 Move the **Hardware Acceleration** slider to the **Full** notch.

5 Click **OK**, then **Close**.

6 Please restart Evaer and Skype to record Skype video calls .



Unique solution ID: #1060

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