Troubleshooting

How to fix the remote video recorded up side down? I have ticked the box correct video upside down images (in addvanced) but still no work.

Please make sure you have upgrade your Evaer to the latest version. The upgrade link http://www.evaer.com/upgrade.htm

And please enable the option "Auto-rotate video received from mobile devices" as below image shows.

S Options
General Recording settings MP3 Quality Advanced
Advanced
Record sound in stereo
Record all calls' voice into MP3 files
Auto-detect calls (video call recording into MP4/AVI movie, voice calls into MP3 file)
The recorded file name contains the name of the contact
Enable automatic error detection
Warn the caller the call will be recorded
Stream settings
Enable DS video stream if couldn't record local webcam
Correct upside down video images
Auto-rotate the video received from mobile devices
Automatically adjusts the video quality according to cpu capacity
Use the constant frame rate mode when recording MP4
Enable stream acceleration mode
Capturing stream does not use the Skype API
Enable save Skype video message and voicemail
Apply Cancel
Appry Cancer

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